



Line-Interactive UPS

Q&A



DN-170063 • DN-170064 • DN-170065 • DN-170066
DN-170067 • DN-170074 • DN-170075 • DN-170076

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1. Trouble shooting

Symptom	Possible Cause	Proposed Action
No LCD lighting (for LCD model), or no LED display (for LED model) on the front panel	1. Battery weak	<ul style="list-style-type: none"> • Charge battery up to 8 hours
	2. Battery defect	<ul style="list-style-type: none"> • Replace with the same type of battery
	3. Power switch is not pressed	<ul style="list-style-type: none"> • Press the power switch again
Alarm buzzer beeps continuously when AC supply is normal	Overload of the UPS	Verify that the load matches the UPS capability specified in the specs
When power failure, back-up time is shortened	1. Overload of the UPS	<ul style="list-style-type: none"> • Remove some non-critical load
	2. Battery voltage is too low	<ul style="list-style-type: none"> • Charge battery 6-8 hours
	3. Battery defect due to high temperature operation environment, or improper operation to battery	<ul style="list-style-type: none"> • Replace with the same type of battery
Mains normal but battery mode indicator lights (for LCD model), or yellow LED is flashing (for LED model)	Power cord is loose	Reconnect the power cord properly