

# 2-MegaPixel FullHD WDR IP BULLET CAMERA SERIES





User Manual DN-16083 • DN-16084

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We are pleased to provide our modifications to the Linux Kernel, as well as a few new commands, and some tools to get you into the code. The codes are provided on the FTP site, and please download them from the following site or you can refer to your distributor: http://download.dvrtw.com.tw/GPL/IPCAM/S-Seriers/linux.tar.gz

# TABLE OF CONTENTS

1. OVERVIEW	1
1.1 Product Features	1
1.2 Package Content	1
1.3 Cable Overview	1
1.5 External Alarm Connection	2
2. CAMERA ACCESS WITH INTERNET EXPLORER	
2.1 Camera Login	
2.2 Control Panel Overview	
2.3 Digital PTZ (DPTZ) Operations	
2.4 Event Record Search & Playback	
3. CAMERA CONFIGURATIONS	
3.1 System configuration menu	
3.2 Network	
3.2.1 Network	
3.2.3 DDNS	
3.2.4 SNTP	
3.2.5 FTP	
3.2.6 MAIL	10
3.2.7 SMS	
3.2.8 Filter	
3.2.9 UPnP / Bonjour	
3.3 Camera	
3.3.1 Camera	
3.3.2 Video	
3.3.3 Color	
3.3.4 Advanced	15
3.4 Record	17
3.4.1 Record	17
3.4.2 Record Timer	17
3.5 Storage	17
3.5.1 Memory	17
3.6 Trigger	18
3.6.1 Trigger	18
3.7 General	19
3.7.1 General	
3.7.2 Time	
3.7.3 Server Log	
3.7.5 Account	
3.7.6 Google Maps	
3.7.7 Maintenance	
APPENDIX 1 PRODUCT SPECIFICATIONS	24
APPENDIX 2 BIT RATE TABLE FOR REFERENCE	26
APPENDIX 3 POE CONNECTION	
APPENDIX 4 API ID APPLICATION FOR SMS MESSAGING	
APPENDIX 5 Q&A	
APPENDIX 6 RECORDING TIME TABLE	
APPENDIX 7 MICRO SD CARD COMPATIBLE LIST	32

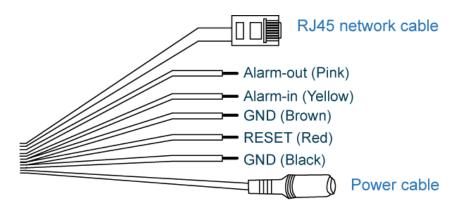
## 1. OVERVIEW

#### 1.1 Product Features

- Easy network setup with your iPhone / iPad
- Solid light series featuring better overexposure prevention (Advanced Smart Light Control)
- ONVIF standard supported to simplify system integration
- POE (Power-over-Ethernet) support to eliminate the use of power cables and reduce installation costs
- External alarm I/O device connection
- IR LEDs built-in for night surveillance
- (DN-16083 only) Equipped with a vari-focal lens of f2.8 ~ 12mm, suitable for various monitoring environments.
- WDR to increase image recognizability in overexposure and dark areas.
- (DN-16084 only) Zoom lens of f6.0 ~ 60mm with 10x optical zoom, 10x digital zoom and auto focus, suitable for various monitoring environments.
- Remote Surveillance
  - -- Fully compatibility on iPhone & iPad, and Internet Explorer® on Windows® operating system

#### 1.2 Package Content

#### 1.3 Cable Overview

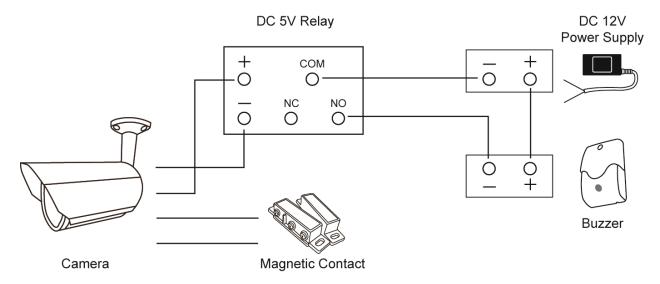


Color	Cable	Description
	Power cable	Connect to DC12V power supply.  Note: The power adapter is optional.
	RJ45 network cable	Connect it to the supplied RJ45 cable extender adapter for cable extension, and prepare another RJ45 network cable with suitable length for your connection.
Black & Brown	GND	Ground wire, used for reset default or external device connection.
Yellow	Alarm-in	Reserved for connecting to an external alarm device. For details, please refer the user manual of your alarm device.
Pink	Alarm-out	Reserved for connecting to an external alarm device. For details, please refer the user manual of your alarm device.
Red	RESET	Remove the insulating coating of this wire, and twist it with a ground wire together to reset default. This will reset all parameters, including the IP address to factory default settings.  Note: Disconnect power before twisting these two wires together, and connect to power again for reset default.

#### 1.5 External Alarm Connection

This camera supports external I/O device connection for easy connection.

Below shows you how to connect an external device to this camera.

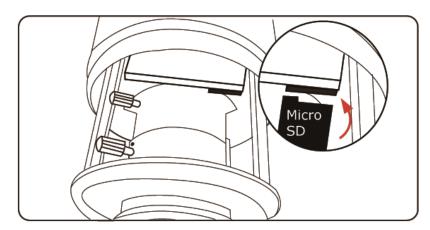


## 1.5 Insert a Micro SD card (For selected models only)

For local video recording, a micro SD card slot can be found on the camera. The camera doesn't support hot-swapping. Please insert or remove the micro SD card with power disconnected. The data originally saved in the micro SD card (if any) will be removed after inserting it to the camera.

Note: Only selected models are equipped with a micro SD card slot for local video recording.

Please follow the directions in the below graphic to insert Micro SD card properly:



Note: It's recommended to use tweezers for inserting / removing Micro SD card.

## 2. CAMERA ACCESS WITH INTERNET EXPLORER

This network camera can be accessed via Microsoft® Internet Explorer® and iPhone / iPad / Android mobile devices with our self-developed program "EagleEyes" installed depending on different using situations.

**Note:** For details about accessing network cameras via iPhone / iPad / Android mobile devices, please refer to <a href="http://www.eagleeyescctv.com">http://www.eagleeyescctv.com</a>.

Before using the camera, make sure you have configured the network settings, and the network connection is fine.

For network configurations, please refer to:

■ "ADVANCED NETWORK SETUP" downloadable from <a href="https://www.surveillance-download.com/user/m359a.swf">www.surveillance-download.com/user/m359a.swf</a> if your network environment is not wireless.

#### 2.1 Camera Login

Step1: Open your web browser, and key in <a href="http://ipaddress:portnum">http://ipaddress:portnum</a> in the URL address box.

For example, for the IP address 60.121.46.236 and port No. 888, please key in "http://60.121.46.236:888" into the URL address box, and press "Enter".

Step2: In the login page, key in the user name and password, and enter the security code from the image below if any. Then, click "LOGIN".

Step3: The wizard is then started.

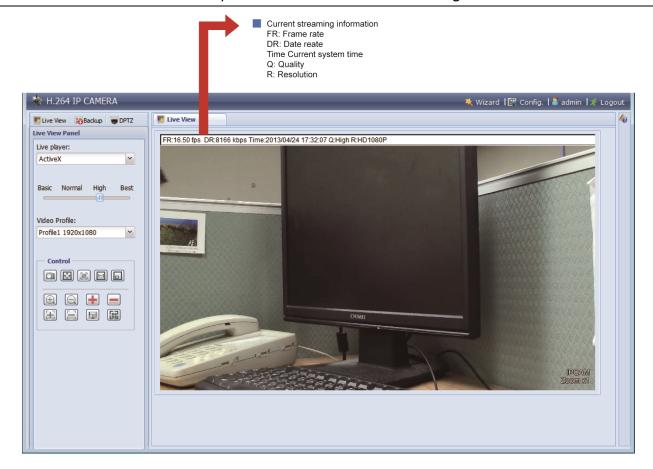
- · To skip the wizard and directly access the camera live view, click "Close".
- · To directly access the camera live view without starting the wizard for the login next time, check "Do not start wizard at login".

**Note:** If you're prompted to install "VLC player", "Software" and "H264 Streaming Viewer", please agree to proceed the installation.

Step5: When the login is successful, the live view is shown.

#### 2.2 Control Panel Overview

**Note:** The buttons available depend on the user level used to log in.



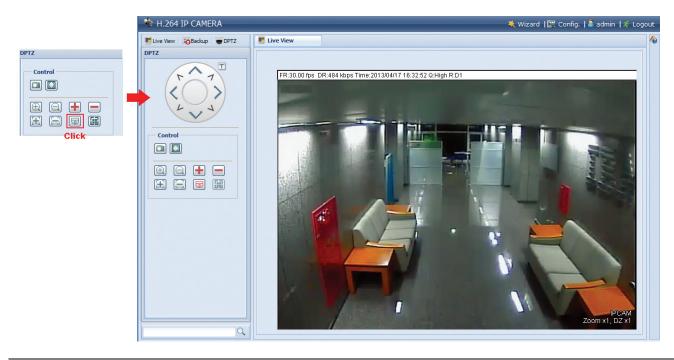
Function	Icon	User Level	Description
Live		Supervisor / Power User / Normal User / Guest	Switch to the live view page.
DPTZ	•	Supervisor / Power User / Normal User	Switch to the DPTZ configuration page. For details, please refer to "2.3 Digital PTZ (DPTZ) Operations" at page 5.
Backup	•	Supervisor / Power User	Enter the event record list for video playback. For details, please refer to "2.4 Event Record Search & Playback' at page 7.
Config.		Supervisor / Power User	Switch to the system configuration page, and the functions available for "Supervisor" and "Power User" are different. For details, please refer to "3.1 System configuration menu" at page 8.
Media Type*		Supervisor / Power User / Normal User / Guest	Select the image player from the drop-down list:  H.264 / MPEG-4 / Motion JPEG QuickTime QuickTime is Apple Inc.'s multimedia software. You need to have QuickTime installed in your operating system before selecting "QuickTime". When it is selected, you will be promoted to enter the user name and password to access the camera.
Live player*		Supervisor / Power User / Normal User / Guest	Select the image player from the drop-down list:  ActiveX QuickTime QuickTime is Apple Inc.'s multimedia software. You need to have QuickTime installed in your operating system before selecting "QuickTime". When it is selected, you will be promoted to enter the user name and password to access the camera.  VLC
Quality		Supervisor / Power User / Normal User	Click & drag the slider to select the video quality: BASIC / NORMAL / HIGH / BEST.
Video Resolution		Supervisor / Power User / Normal User	Select the image resolution from the drop list:         2 megapixel model       1.3 megapixel model         ■ HD1080P (1920 x 1080)       ■ SXGA (1280 x 1024)         ■ HD720P (1280 x 720)       ■ HD720P (1280 x 720)         ■ VGA (640 x 480)       ■ VGA (640 x 480)         ■ QVGA (320 x 240)       ■ QVGA (320 x 240)
Video Profile*		Supervisor / Power User / Normal User	Select the image resolution from the drop list:         ■ 1920 x 1080       ■ 1280 x 720         ■ 720 x 480       ■ 352 x 240

Function	Icon	User Level	Description
Live View Size:		Supervisor / Power User / Normal User	
Full Screen	٥		Click to display the image in full screen.  To exit the full screen mode, press "Esc" on your keyboard.  This icon appears only when the selected resolution is HD1080P, SXGA or HD720P & VGA.
Double size			The QVGA resolution is resized to fit into the current live view size.  This icon appears only when the selected resolution is QVGA.
Normal Size	1:1		The current live view size is the same as the selected resolution.  This icon appear only when the selected resolution is SXGA or HD720P or HD1080P.
Fit to screen			The selected resolution is resized to fit into the current live view size.  This icon appear only when the selected resolution is SXGA or HD720P or HD1080P.
No Scale			Click and hold the movable square on the left bottom corner of the live view to move  This icon appear only when the selected resolution is SXGA or HD720P or HD1080P.
Snapshot		Supervisor / Power User / Normal User	Click to take a snapshot of the current view on a new window. Right click on the picture and re-save it to the location you want.
Alarm Out		Supervisor / Power User / Normal User	Click to force your alarm-out device to work. For example, when your alarm device is a buzzer, click this button and your buzzer will start to sound even if there's no alarm event.
Zoom-in / out*	<b>(</b> )	Supervisor / Power User / Normal User	Click to zoom in / out the current image.
Max. Zoom-in / out*	<b>+</b> / <b>-</b>	Supervisor / Power User / Normal User	Click to zoom in the image to the largest / zoom out the image to its original size.
Focus near / far*	$\mathbb{H}_{l}$	Supervisor / Power User / Normal User	Click to adjust the clearness of the video images.
DPTZ		Supervisor / Power User / Normal User	Click to enable digital PTZ functions with zoom-in ratio up to 16X.
Focus Zone		Supervisor / Power User / Normal User	Click to assign the point for focus adjustment.  This function will be disabled when DPTZ is enabled.

<sup>\*</sup> For selected models only

## 2.3 Digital PTZ (DPTZ) Operations

This camera has PTZ capability, i.e. digital PTZ (hereafter called "DPTZ"), for wide area monitoring.



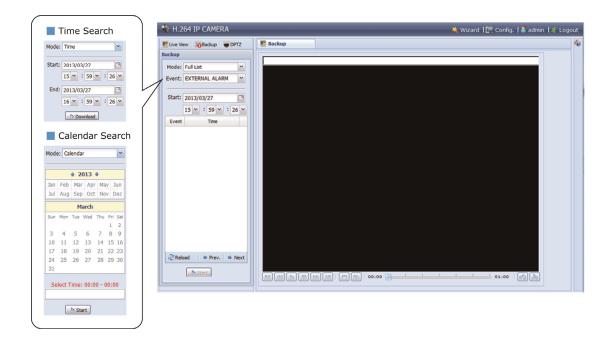
FUNCTION	ICON	DESCRIPTION
Moving panel		When is selected, the moving control panel will be shown to move the picture after zoom-in is performed.
Take snapshots		Click to take a snapshot of the current view on a new window. Right click on the picture and re-save it to the location you want.
Fit to screen		The selected resolution is resized to fit into the current live view size.

FUNCTION	ICON	DESCRIPTION
		This icon doesn't work when the selected resolution is VGA or QVGA.
Zoom in / out	<b>(</b> , <b>(</b>	Click once to enlarge the picture by 1X, and click once to restore the zoom ratio by 1X.
Max. zoom in / out	<b>+</b> / <b>=</b>	Click • once to enlarge the picture to the max zoom ratio by 16X, and click once to restore the picture ratio to 1X.
Focus near / far	$\mathbb{H}_{/}\Xi$	Click to adjust the clearness of the video images.
Focus Zone		Click to assign the point for focus adjustment.  This function will be disabled when DPTZ is enabled.

## 2.4 Event Record Search & Playback

This camera can only save up to three alarm recordings.

**Note:** To save more recorded data, it's recommended to use this camera with a compatible NVR.



M/M	Previous / Next Hour	Click to jump to the next / previous time interval in an hour, for example, 11:00 ~ 12:00 or 14:00 ~ 15:00, and start playing the earliest event video clip recorded during this whole hour.
DD	Fast Forward	Increase the speed for fast forward. Click to get 2X, 4X, 8X & 16X speed forward eventually.
44	Fast Rewind	Increase the speed for fast rewind. Click to get 2X, 4X, 8X & 16X speed rewind eventually.
	Play	Click to play the current video clip.
00	Pause	Click to pause the video playback.
	Stop	Click to stop the video playback.
	Step	In the pause mode, click to get one frame forward.
	Audio	Click to mute the playback if necessary, and click again to restore.
<b>2</b>	Download	Click to download the current video clip to the specified path in your PC.  The downloaded video can only be opened by our own video player. Please go to "General" → "Maintenance" to download the video player, or get the player from the CD supplied with the sales package.

## 3. CAMERA CONFIGURATIONS

Users can further configure this network camera by accessing via Internet Explorer.

## 3.1 System configuration menu

Click "Config." to enter the configuration page.

The functions are categorized into six menus: Network, Camera, Record Timer, Storage, Trigger and General.

- For details about "Network", please refer to "3.2 Network" at page 9.
- For details about "Camera", please refer to "3.3 Camera" at page 15.
- For details about "Record", please refer to "3.4 Record" at page 17.
- For details about "Storage", please refer to "3.5 Storage" at page 17.
- For details about "Trigger", please refer to "3.6 Trigger" at page 18.
- For details about "General", please refer to "3.7 General" at page 19.

Main Menu	Sub-Menu	Reference
Network	Network	Configure network settings.
	QoS	Limit the data flow for live streaming.
	DDNS	Enter DDNS information when the network type is PPPOE or DHCP.
	SNTP	Synchronize your camera time with the networked computer systems.
	FTP	Enter the FTP information for event notifications when "FTP" is chosen in "Trigger" → "Trigger"
	Mail	Enter Email information for event notifications when "Email" is chosen in "Trigger" → "Trigger"
	SMS	Enter text messaging information for SMS notifications when "SMS" is chosen in "Trigger" $\rightarrow$ "Trigger".
	Filter	Choose to permit or block the IP address(es) which can access this camera.
	UPnP	*Suitable for Windows-based operating system.  Allow this camera to be detected among devices within the same network area for easy and quick usage.
	Bonjour	*Suitable for Apple Mac-based operating system.  Allow this camera to be detected among devices within the same network area for easy and quick usage.
	RTP	Set the parameters for video data transmission when you're using multimedia other than web broswers and Video Viewer for remote access.
Camera	Camera	<ol> <li>Rename the camera.</li> <li>Change the place where the camera name is shown on the screen.</li> </ol>
	Video	Adjust video-related settings in different video format.
	Color	Adjust the color performance.
	Advance	Adjust the camera parameters if necessary.
Record	Record	Configure the record function.
	Record Timer	Schedule external alarm recording.
Storage	Memory	Check the current storage capacity and clear all recorded data when needed.
Trigger	Trigger	Enable / disable the motion detection.     Set the motion detection area.     Configure how the camera reacts for any event.
General	General	Select the language of the web browser.     Check the MAC address of the camera.     Lock camera access after the specified time.
	Time	Set daylight saving time and the current time.
	Server Log	Check the system event logs.
	Online	Check the current online user(s).
	Account	Create a new user account with different access privilege.     Modify or delete an existing user account.
	Google Maps	Allow you to know where the network camera is.
	Maintenance	<ol> <li>Check the current firmware version and upgrade your camera.</li> <li>Copy system configurations.</li> <li>Reboot the camera.</li> <li>Download the video player to play the recorded data.</li> </ol>

#### 3.2 Network

#### 3.2.1 Network

You can set the network configuration of the network camera depending on your network type.

For details, please refer to "Advanced Network Setup" from <a href="www.surveillance-download.com/user/m359a.swf">www.surveillance-download.com/user/m359a.swf</a>.



#### 3.2.2 QoS

QoS, Quality of Service, is the ability to control the data flow for real-time streaming. This function is important if your network bandwidth is insufficient and you have other devices to share the network bandwidth.

Check "QoS Enable", and set the max. upload rate from 256 to 10240 kbps.



#### 3.2.3 DDNS

Select "On" when the selected network type in "Network" is "PPPOE" or "DHCP".

For details, please refer to "Advanced Network Setup" from <a href="www.surveillance-download.com/user/m359a.swf">www.surveillance-download.com/user/m359a.swf</a>.



#### 3.2.4 SNTP

SNTP (Simple Network Time Protocol) is used to synchronize your camera time with the networked computer..



Function	Description
GMT	Once users choose the time zone, the network camera will adjust the local area time of the system automatically.
NTP Server	Simply use the default SNTP server (For example, tock.stdtime.gov.tw) or change to another server with which users are familiar.
Sync. Period	Select "Daily" to synchronize the camera time with the network time every day or "None" to turn off this function.
Sync	Click and the network camera will synchronize the time with the network time.

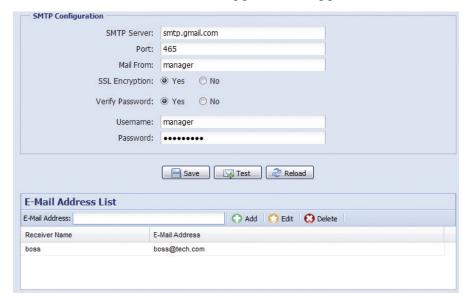
#### 3.2.5 FTP

Enter the detailed FTP information and click "Save" to confirm. The information you set here will be applied when "FTP" is selected in "Trigger"  $\rightarrow$  "Trigger".



#### 3.2.6 MAIL

Enter the detailed e-mail information and click "Save" to confirm. The information you set here will be applied when "Email" is selected in "Trigger"  $\rightarrow$  "Trigger".



Function	Description
SMTP Server	Enter the SMTP server address provided from your e-mail system supplier.
Port	Enter the port number provided from your e-mail system supplier. If this column is left blank, the e-mail server will use port 25 to send e-mails.
Mail From	Enter the name of the sender.
SSL Encryption	Select "Yes" if your e-mail server is using SSL encryption to protect your e-mail content from unauthorized access.
Verify Password	Some mail servers are required to verify the password. Please enter the "user name" and "password".
E-Mail Address List	Add the e-mail address(s) of the assigned recipient(s).
Test	When all information is entered, click "Test Mail" to try if the receipt.

#### 3.2.7 SMS

**Note:** Before using this function, you need to apply an account and get an API ID from the mobile messaging company, such as Clickatell and EVERY8D. For details, please refer to "APPENDIX 4 API ID APPLICATION FOR SMS MESSAGING" at page 29.

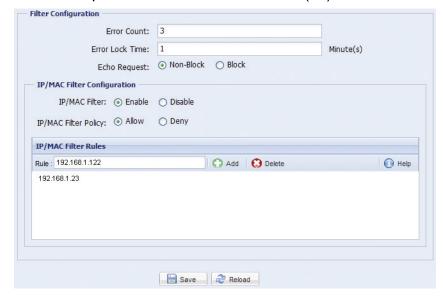
Enter the detailed information needed for text messaging, and click "Save" to confirm. The information you set here will be applied when "SMS" is selected in "General"  $\rightarrow$  "Trigger".



Function	Description
System	The text messaging service provider is Clickatell.
User name / Password	Enter the account user name and password you created in Clickatell.
API ID	Enter the API ID you applied from Clickatell.
Recipient	Click "Add" to enter the phone number, including the country code, to receive the text message. Five sets of phone numbers are allowed.
Transfer Interval	Set the interval time in minutes between two-message sending. The options are 0, 15, 30 & 60.
Reset Counter	Click to restart the text messaging, and the SMS will be sent after the specified time interval since you click this button.
Message	Enter the text content (up to 70 characters) you want to send with the text message.
Test	To know whether your SMS setting is correct, click this button to immediately send a SMS to your phone.
	Note: This testing is not free and you will be charged for SMS sending base on your local rate.

#### 3.2.8 Filter

Choose to permit or block the IP address(es) which can access this camera, and click "Save" to confirm.



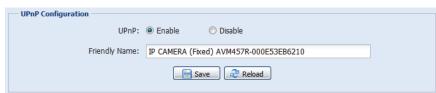
Function	Description			
■ Filter Configurat	ion			
Error Count	Set the maximum count for login failure. When the maximum count is reached, the IP address trying to access the network camera will be locked.			
Error Lock Time	Set the lock time in minutes when the maximum count of error login for an IP address is reached.			
Echo Request	Select "Non-Block" to allow other users to use the ping command to detect the IP address of your network camera, or "Block" to deny the ping command request.			
■ IP/MAC Filter Co	nfiguration			
IP/MAC Filter	Choose to enable or disable the filter function.			
IP/MAC Filter Policy	If "Enable" is selected, choose whether you want to permit (Allow) or block (Deny) the IP address list below.			
■ IP/MAC Filter Ru	les			
Rule	<ul> <li>To add an item to the IP address list, key in the IP address in "Rule", and click "Add".</li> <li>To remove an existing item in the IP address list, click the item you want to remove, and click "Delete".</li> </ul>			

#### 3.2.9 UPnP / Bonjour

"UPnP" stands for "Universal Plug and Play", which allows devices to connect seamlessly in the home and corporate environments and simplify installation of computer components, and is only suitable for Microsoft Windows-based operating system.

"Bonjour" functions the same as "UPnP", but it's only suitable for Apple Mac-based operating system.

#### ▶ UPnP



#### > Bonjour



Check "Enable" to allow the network camera to be detected among devices within the same network area, and set the identification name of the camera in "Friendly name".

When this function is activated, the other PC within the same domain as this camera will be able to search this camera in:

- > "Network Neighbor" with the identification name set in "Friendly name" for Windows-based PC, or
- > "垟" (finder) or "Bookmark" with the identification name set in "Device Name" for Mac-based PC.

Double-click it to quickly open the web browser for camera access.

#### Port Mapping (Available only in UPnP)

This function can eliminate the need to additionally access the router for port forwarding.

For details, please refer to "Advanced Network Setup" from <a href="https://www.surveillance-download.com/user/m359a.swf">www.surveillance-download.com/user/m359a.swf</a>.

**Note:** Before using this function, make sure your router supports UPnP, and this function is enabled. If not, please access your router additionally for port forwarding.

When "Port Mapping" is set to "Enable", the system will automatically assign an IP address or port number for you if no IP address or port number is entered.



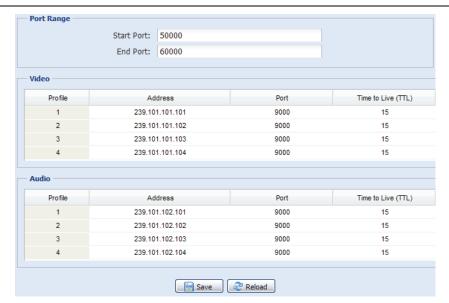
**Note:** When the configurations are saved successfully, you'll see a message indicating the IP address and port number assigned to this network camera.

#### 3.2.10 RTP

The Real-time Transport Protocol (RTP) is an Internet protocol standard to manage the real-time transmission of multimedia, such as VLC player.

The media player you want to use for remote access must support RTP transmission for this function to work normally.

**Note:** When you're about to end the remote access, please press the stop button on your media player first, and then close the program. This is to ensure the server receives the stop command, and also help to protect the server from redundant data transmission.



Function	Description				
■ Port Range The port range u	Port Range The port range used by RTP is limited, and preserving 100 ports between the start port and end port is necessary.				
Start Port	The range of the start port is 1024 ~ 65434.				
End Port	The range of the end port is 1124 ~ 65534.				
■ Video					
Address and port for video transmission	Set a specific address and port for multicast of profile 1 ~ 4.  The range of the address is limited between 224.0.0.1 ~ 239.255.255.255.  The port for multicast must be an even number.				
■ Audio					
Address and port for audio transmission  Set a specific address and port for multicast of audio.  The range of the address is limited between 224.0.0.1 ~ 239.255.255.255.  The port for multicast must be an even number.					

#### 3.3 Camera

#### 3.3.1 Camera

Rename the camera, and change the place where the camera name is shown on the screen, UP-LEFT / UP-RIGHT / DOWN-LEFT / DOWN-RIGHT. "Snapshot Path" is used to specify the path to save snapshot files.

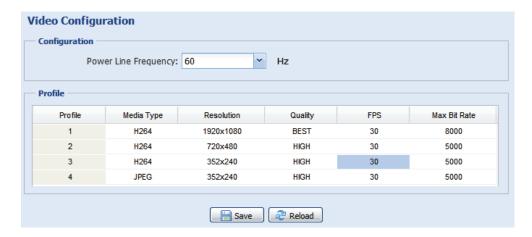


#### 3.3.2 Video

Adjust video-related settings in different video format.

- "Quality" is related to image clearness.
- "FPS" is related to the fluency of the video. The more the FPS, the more fluent the video.
- "Max Bit Rate" is the maximum limitation of data transmission in the selected image format and resolution.

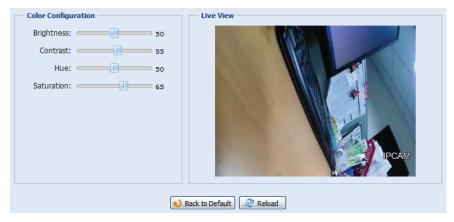
**Note:** QQVGA is for mobile surveillance only.



#### 3.3.3 Color

Adjust the color performance from Brightness, Contract, Saturation, and Hue (for selected models only). Click and drag the slider to preview the color change on the right side of ths page and adjust the image color.

To restore the default values, click "Back to Default".



#### 3.3.4 Advanced

Adjust the camera parameters if necessary.



Item	Description			
Shutter Speed	Set the shutter speed based on your need.			
	The options are: Up to 1/10 sec, Up to 1/30, Up to 1/15, Up to 1/6, Up to 1 and Up to 2.			
Exposure Control*	This function is used to synchronize the shutter time to the fluorescent light to suppress image flickering.			
Back light*	It is the function to adjust the image to compensate for an area that is overpowered by brightness because of excessive light.			
	The image will be properly exposed for clearness. Select to activate (ON) or disable (OFF) this function.			
	Note: This function is available only in the day mode.			
Mirror	Select "ON" to rotate the images horizontally based on your installation situation when necessary.			
Flip	Select "ON" to rotate the image 180° when necessary.			
De-noise*	Click and drag the slider to adjust the level from 0 ~ 10 to decrease the noise shown in the dark environment.			
IR Control	Select "Auto" to automatically enable IR LEDs at night or in the dark environment, "On" to always enable IR LEDs, or "OFF" to disable this function.			
Enhance IR	Select "On" to enhance IR LEDs performance.			
IR Turn On Level	Select the level for IR light to activate.			
White Balance	Process the current image to retain color balance over a color temperature range.			
	The options are: Auto, Incandescent Light, Cool Light, sun Light, Cloudy & Sun Shade.			
Sharpness	Sharpness enhances the clarity of image detail by adjusting the aperture and sharpening the edges in the pictures.			
	Hold and drag the slider to adjust the level of sharpness from 0 ~ 100. The higher the value, the sharper the image.			
Wide Dynamic	Wide Dynamic Range (WDR) is used when users need to increase image recognizability in overexposure and dark areas.			
Range*	The options are: LOW / MIDDLE / HIGH / OFF			

<sup>\*</sup>Selected models only

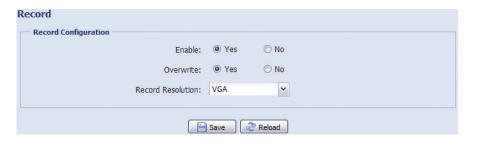
#### 3.4 Record

#### 3.4.1 Record

In "Record Configuration", you can:

- ➤ Enable or disable the alarm record function. When "Enable" is set to "No", the alarm record function is disabled even if you enable it in other configuration pages.
- > Select if the data should be overwritten when the memory storage is full.
- Select the video resolution for event recording.

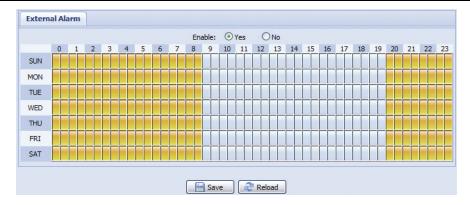
**Note:** The higher resolution you choose, the more accuracy and higher image quality the recording will be, but the faster the memory storage is consumed and become full



#### 3.4.2 Record Timer

To schedule alarm recording, enable it, and select the day and time for recording.

Note: The timer must be enabled for the record function to work properly.



#### 3.5 Storage

#### 3.5.1 Memory

In "Memory", you can check the remaining capacity for recording, or clear all recorded data saved if needed.

Note: The recorded data will be removed also when you reset or reboot this camera.

**Note:** To save more recorded data, it's recommended to use this camera with the compatible NVR.

**Note:** To know the total recording time per recording resolution, please refer to "APPENDIX 6 RECORDING TIME TABLE" at page 32.



The total capacity may vary depending on different models. Please check the actual display of your model.

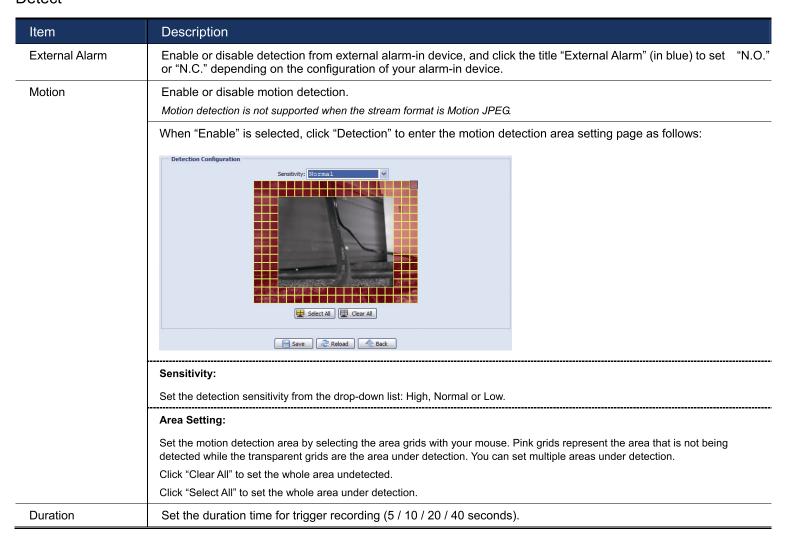
## 3.6 Trigger

### 3.6.1 Trigger

You can configure how this camera reacts when there's an alarm or motion event.



#### ◆ Detect



#### ◆ Action

Here defines how the camera delivers alerts to you for any event.

Item	Description
E-Mail	Select the event type you want to receive E-mail notifications when it occurs.
	Then, click the title "E-Mail" (in blue) to configure the media type (H264 / JPEG / MPEG4), file format (AVC / AVI), and record time (1 ~ 5 seconds) for the event video clip.
	The camera will send the captured video clip to the E-mail address(s) you assigned in "Network" → "Mail" once the selected event type occurs.
FTP	Select the event type you want to receive FTP notifications when it occurs.
	Then, click the title "FTP" (in blue) to configure the media type (H264 / JPEG / MPEG4), file format (AVC / AVI), and record time (1 ~ 5 seconds) for the event video clip.
	The camera will upload the captured video clip to the FTP site you assigned in "Network" → "FTP" once the selected event type occurs.
SMS*	Select the event type you want to receive a text message when it occurs.
	The camera will send a text message to the mobile phone number you assigned in "Network" → "SMS" once the selected event type occurs.
Alarm Out	Select the event type you want to trigger the alarm-out device to work when it occurs.
	Then, click the title "Alarm Out" (in blue) to configure the trigger rule (LOW / HIGH).
Record	Select the event type you want to enable event recording when it occurs.

<sup>\*</sup>Selected models only

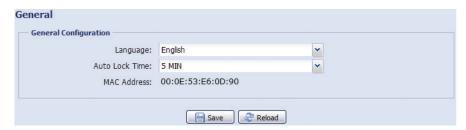
#### 3.7 General

#### 3.7.1 General

To change the language of UI interface, select from the drop-down list in "Language".

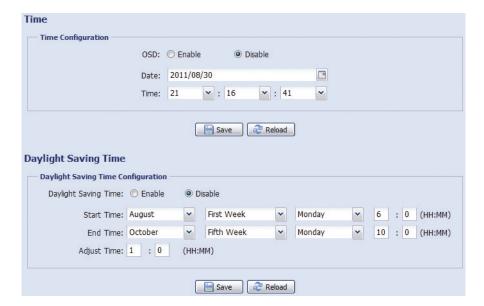
To lock camera access when it's not used after the specified time, select "5 MIN", "15 MIN" or "30 MIN" from the drop-down list of "Auto Lock Time", or select "NEVER" to disable this function.

**Note:** When the camera access is locked after the specified time, to resume camera access, please enter the password.



#### 3.7.2 Time

Set daylight saving time and the current time, and click "Save" to confirm.

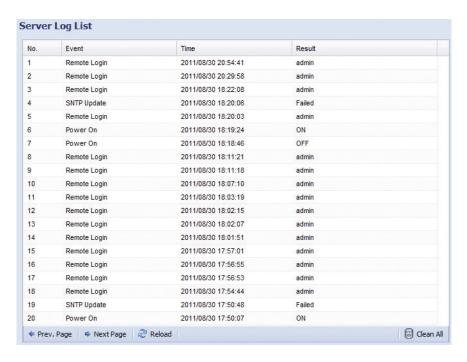


Function	Description		
■ Time Configura	ation		
Date	Set the current date.		
Time	Set the current time.		
■ Daylight Savin	g Time Configuration		
Daylight Saving Tim	Specify whether to use daylight saving time (Enable / Disable).		
	If this function is enabled, set the time period (Start Time / End Time), and adjust the daylight saving time in hours (Adjust Time).		

#### 3.7.3 Server Log

To quickly search the system logs you want by event type, click "Prev. Page" or "Next Page" to find the logs you want, or check the event type(s) and click "Reload" to start searching.

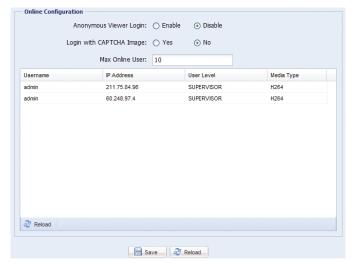
To clear all system event logs, click "Clear All".



#### 3.7.4 Online

You can check the current online user(s) with respective online information. To refresh the list, click "Reload".

- > To allow anonymous login, select "Enable" in "Anonymous Viewer Login".
- ➤ To disable image code verification at login, select "No" in "Login with CAPTCHA Image".



#### 3.7.5 Account

You can create a new account with different user access privilege, or delete or modify an existing account setting.

#### How to create a new account

Step1: Click "New", and fill in the following columns.



Column	Description			
User Name	et a user name that will be used for camera access. The user name allows up to 16 alphanumeric characters.			
Password	Set the password that will be used for remote login. The password allows up to 16 alphanumeric characters.			
Confirm Password	Enter the password again to confirm.			
User Level	Set the security level of an account to give the permission to control different functions. There are four user levels: SUPERVISOR, POWER USER, NORMAL USER and GUEST.			
Life Time	Select how long this account is allowed to stay online (1 MIN / 5 MIN / 10 MIN / 1 HOUR / 1 DAY / INFINITE)			

Step2: Then, click "Save" to save your setting and create a new account.

#### How to modify or delete an existing account

Step1: Select the account you want to modify or delete.

Step2: To modify the account, click "Edit" to change the settings, and click "Save".

To remove the account, click "Delete".

**Note:** It's not allowed to remove an account when there's only one account in the account list.

#### 3.7.6 Google Maps

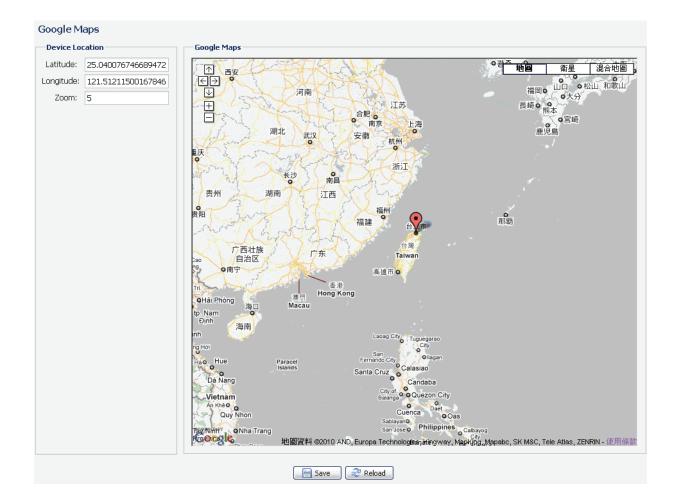
This function is used to let you know where the network camera is.

The system will prompt you to apply a Goole Maps Key if your access is denied. Please follow the instructions below when you're denied:

Step1: Click "Sign up for a Google Maps key" to enter the application page.

Step2: Check the terms and conditions, and enter the IP address of the network camera. Then, click "Generate API Key".

Step3: Copy the generated API key, and click "Update Google Maps Key" on the web browser to paste it.



#### 3.7.7 Maintenance

#### Firmware Upgrade

This function is used when users need to upgrade the camera for function scalability.

**Note:** Before using this function, make sure you have the correct upgrade files provided by your installer or distributor.

**Note:** The event videos saved in the camera will be removed after firmware upgrade. Make sure you've copied important events to your PC before firmware upgrade.

Step1: Select " to browse to where you save the upgrade files, and select them one by one until all files are selected (up to four files).



Step2: Select "Upgrade" to start system upgrading.

**Note:** You'll be prompted to keep current configurations. It's recommended to keep them, or all configurations will be restored to default values after upgrade.

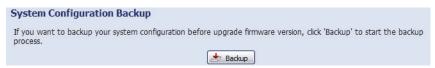
**Note:** It takes a few minutes to finish the upgrade process. Do not disconnect the power during firmware upgrade, or the upgrade may be failed. The camera will reboot after the upgrade.

#### **System Configuration Backup**

This function is used to copy your system configuration to a "System.bin" file.

You may import the same system configuration to another camera, or restore your system configuration when the camera is reset to default values.

Select "System.bin" in "Firmware Upgrade", and select "Upgrade" to import the system configuration.



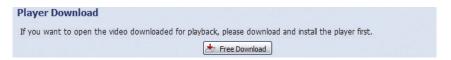
#### **System Reboot**

Select "Reboot" to restart your camera if needed.



#### Player Download

To see the event video clips downloaded to your PC, you need to first install our own video player in your PC. Select "Free Download" to download the video player, and double click the file to install it.



## APPENDIX 1 PRODUCT SPECIFICATION

	DN-16083		
Metwork			
LAN Port	YES		
LAN Speed	10/100 Based-T Ethernet		
Supported Protocols	DDNS, PPPoE, DHCP, NTP, SNTP, TCP/IP, ICMP, SMTP, FTP, HTTP, RTP, RTSP, RTCP,IPv4, Bonjour, UPnP, DNS,UDP,IGMP, QoS		
Number of Online Users	10		
Security	(1) Multiple user access levels with password (2) IP address filtering (3) Digest authentication		
Remote Access	<ul><li>(1) Internet Explorer on Windows operating system</li><li>(2) EagleEyes on iPhone, iPad &amp; Android mobile devices</li><li>(3) CMS software for up to 36 network cameras control simultaneously</li></ul>		
Video			
Video Compression	H.264 / MJPEG		
Resolution	1080P to CIF		
Frame Rate	30/25 fps		
Multiple Video Streaming	4 (H.264, MJPEG)		
	4 (n.204, NIJPEG)		
General	4/2 0/1 0/1 00 1		
Image Sensor	1/2.9" CMOS image sensor		
Min Illumination	0.1 Lux / F1.4(Wide)~F2.8(Tele), 0 Lux (LED ON)		
S/N Ratio	More than 48dB (AGC off)		
Electronic Shutter	1/10,000 ~ 1/7.5 (Slow shutter)		
Lens	f2.8 ~ 12mm / F1.4 ~ F2.8		
Viewing Angle	Wide: 97.4° (Horizontal) / 58.1° (Vertical) / 111.7° (Diagonal) Tele: 27.1° (Horizontal) / 15.2° (Vertical) / 31.1°(Diagonal)		
IR LED	2 Units		
IR Effective Range**	Default : up to 25 meters IR Enhanced Mode : up to 35 meters		
IR Shift	YES		
Smart Light Control	YES		
IRIS Mode	AES		
White Balance	ATW		
AGC	Auto		
MicroSD Card Slot	YES		
IP Rating	IP66		
Operating Temperature	-20℃~40℃		
Power Source (±10%)	12V / 1A		
Current Consumption (±10%)	700mA		
WDR	YES		
Others			
Mobile Surveillance	iOS & Android		
ONVIF Compatible	YES		
POE (Power-over-Ethernet)	YES (IEEE 802.3af)		
Event Notification	FTP / Email / SMS		
External Alarm Device Connection	YES		
	YES		
Digital Pan / Tilt / Zoom			
Motion Detection	YES		
RTC (real-time clock)	YES		
Minimum Web Browsing Requirements	<ul> <li>Intel core i3 or higher, or equivalent AMD</li> <li>2GB RAM</li> <li>AGP graphics card, Direct Draw, 32MB RAM</li> <li>Windows 7, Vista &amp; XP, DirectX 9.0 or later</li> <li>Internet Explorer 7.x or later</li> </ul>		

	DN-16084		
Network			
LAN Port	YES		
LAN Speed	10/100 Based-T Ethernet		
Supported Protocols	DDNS, PPPoE, DHCP, NTP, SNTP, TCP/IP, ICMP, SMTP, FTP, HTTP, RTP, RTSP, RTCP,IPv4 Bonjour, UPnP, DNS,UDP,IGMP, QoS		
Number of Online Users	10		
Security	<ul><li>(1) Multiple user access levels with password</li><li>(2) IP address filtering</li><li>(3) Digest authentication</li></ul>		
Remote Access	<ul><li>(1) Internet Explorer on Windows operating system</li><li>(2) EagleEyes on iPhone, iPad &amp; Android mobile devices</li><li>(3) CMS software for up to 36 network cameras control simultaneously</li></ul>		
Video			
Video Compression	H.264 / MJPEG		
Resolution	1080P to CIF		
Frame Rate	NTSC:30, PAL:25		
Multiple Video Streaming	4 (H.264, MJPEG)		
<b></b> General			
Image Sensor	1/2.9" CMOS image sensor		
Min Illumination	0.1 Lux / F2.0 (wide)~F2.8(Tele), 0 Lux (LED ON)		
S/N Ratio	More than 48dB (AGC off)		
Electronic Shutter	1/7.5 to 1/10,000		
Lens	f6.0 ~ 60mm / F2.0 ~ 2.8 10X Optical Zoom, Auto Focus, Near focus limit 10cm (wide) or 80cm (tele) to infinity		
Viewing Angle	1X: 47.3° (Horizontal) x 27.5° (Vertical) x 53.5° (Diagonal) 10X: 5.3° (Horizontal) x 3.0° (Vertical) x 6.1° (Diagonal)		
IR LED	YES		
IR Effective Range**	Default mode: up to 40 meters IR enhanced mode: up to 60 meters		
IR Shift	YES		
IRIS Mode	AES		
POE	YES (IEEE 802.3af)		
WDR	YES		
IP Rating	IP67		
White Balance	ATW		
AGC	Auto		
Operating Temperature	-20℃~40℃		
Power Source (±10%)	12V / 1.5A		
Power Consumption	750mA		
Others			
Mobile Surveillance	iPad / iPhone / Android mobile device		
ONVIF Compatible	YES		
Event Notification	FTP / Email / SMS		
External Alarm Device Connection	YES		
Digital Pan / Tilt / Zoom	YES		
Motion Detection	YES		
RTC (real-time clock)	YES		
Reset Default	YES		
Intel core i3 or higher, or equivalent AMD     2 GB RAM     AGP graphics card, Direct Draw, 32MB RAM     Windows 7, Vista & XP, DirectX 9.0 or later     Internet Explorer 7.x or later			

## APPENDIX 2 BIT RATE TABLE FOR REFERENCE

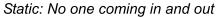
The data below is for reference only.

The bit rates listed here may vary depending on the resolution, image quality & frame rate you choose, the complexity of your monitoring area, and how often the moving objects show in your monitoring area.

#### **Testing Environment**

Place: Office EntranceNetwork translation: H.264Camera type: Megapixel camera







Dynamic: One or two people coming in and out

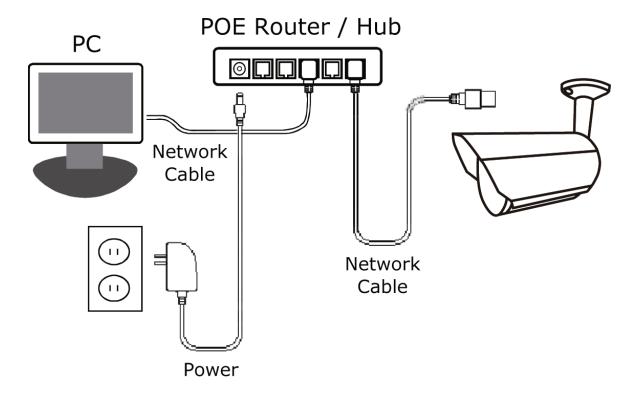
Resolution	Quality	Frame Rate	(Dynamic) kbps	(Static) kbps
SXGA	Best	FULL	3253	3216
	High		2375	2160
	Normal		1571	1266
	Basic		1465	873
VGA	Best		2010	1261
	High		1042	1034
	Normal		685	572
	Basic		457	350
QVGA	Best		646	366
	High		482	350
	Normal		302	286
	Basic		168	161
SXGA	Best	1/4	1163	1076
	High		989	715
	Normal		855	534
	Basic		719	443
VGA	Best		789	571
	High		451	447
	Normal		349	237
	Basic		217	165
QVGA	Best		269	147
	High		182	131
	Normal		164	113
	Basic		97	71

Resolution	Quality	Frame Rate	(Dynamic) kbps	(Static) kbps
SXGA	Best	1/15	581	374
	High		405	342
	Normal		487	248
	Basic		337	141
VGA	Best		358	79
	High		201	63
	Normal		180	28
	Basic		92	15
QVGA	Best		111	84
	High		99	68
	Normal		97	54
	Basic		58	42

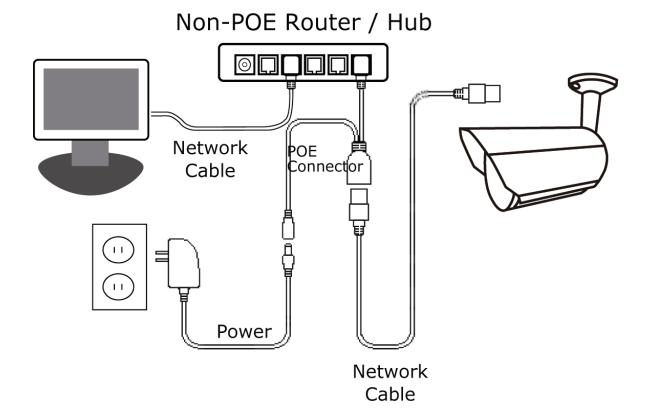
## APPENDIX 3 POE CONNECTION

This device supports PoE (Power-over-Ethernet), developed by the IEEE802.3af task force, and power can be supplied over the same network (Ethernet) cable as the one used to connect to Internet. No power cable is needed. Below shows two examples of POE application for reference.

■ When your router / hub supports POE connection



■ When your router / hub doesn't support POE connection (An optional POE connected required)



#### APPENDIX 4 API ID APPLICATION FOR SMS MESSAGING

To allow the camera automatically sending a text message when an event happens, you need to apply an API ID from a mobile messaging company first, such as Clickatell or EVERY8D.

Below shows an example of how to get an API ID from Clickatell.

**Note:** The SMS messaging may not be totally free. Please check the charge policy of the messaging service you use.

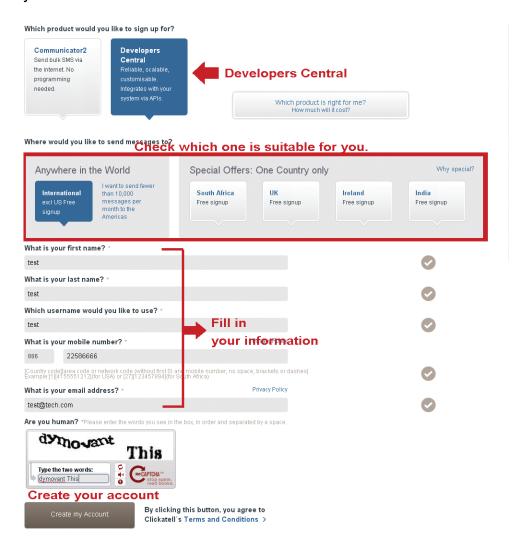
**Note:** The instructions below are for reference only and may vary when Clickatell's official website is updated.

Please follow the steps below for application.

Step1: Go to <a href="http://www.clickatell.com/login.php">http://www.clickatell.com/login.php</a>. Sign up an account first.



Step2: Select "Developers Central", select the location where you want to use this service, and fill in your information to create an account.

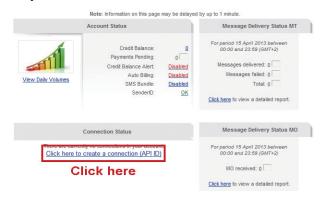


- Step3: When the account is created, the system will automatically send an Email to your specified Email address with the user name, password, and client ID used to log into the service.
- Step4: Click the link within the email to log in, and you will be prompted to validate your mobile phone number. Select "SEND ACTIVATION CODE". The system will send an activation code to that number for verification.

Check if you receive a text message from Clickatell, and enter the activation code.



Step4: In your account, find "Connection Status" and create a connection (API ID).



#### Step5: Select "HTTP/S".



Give a meaning name for this connection, and click "Submit and Get API ID".



Step5: An API ID will be generated as follows.

**Note:** Note down the API ID for SMS notification setting later.



# APPENDIX 5 Q&A

For more details about Q&A, please visit our official website: <a href="www.eagleeyescctv.com">www.eagleeyescctv.com</a>

Question	Answer
I can connect to this camera in my house or office where it's installed with wireless network.  But when I leave my house or office, I can't connect to it from my mobile phone (with 3G network), or other PC (connected to Internet). Why?	You didn't configure this camera to Internet, but only in LAN.  Please follow the steps in the advanced network setup guide downloadable from <a href="www.surveillance-download.com/user/m359a.swf">www.surveillance-download.com/user/m359a.swf</a> to complete network configurations, or it's recommended for you to check with your local installer or reseller for this service because it's usually hard for a person who doesn't have network knowledge to set network configurations.
My live images are not fluent. Why?	Image fluency could be affected by the local network upload bandwidth, router efficiency, client network download bandwidth, complexity of live view, and more.  (Recommended) To have the best image fluency, select QVGA; to have the best image quality, select "SXVGA" based on the model you have; to have normal image fluency and quality, select "VGA".
The live video keeps flickering. Why?	Please try adjusting the power line frequency to "60 Hz" or "50 Hz" for the camera.  For iPhone users, access the camera, and select "●" on the top right corner to enter IPCAM Configuration page. Then, go to "Advance Setup" → "Camera" to change setting.  For access from Internet Explorer, log into the camera, and select "Config." → "Camera" → "Camera".

## APPENDIX 6 RECORDING TIME TABLE

Below shows the estimated total recording time for each recording resolution.

The recording time per resolution is the average value collected from the both alarm trigger conditions indicated in "Testing Environment", and is for reference only.

The time may vary depending on the resolution, image quality & frame rate you choose, the complexity of your monitoring area, and how often the moving objects show in your monitoring area.

#### **Testing Environment**

■ Place: Office

■ Monitoring area: 1.5 meters away from the camera

■ Alarm trigger conditions:

(1) One person walks by the monitoring area and leaves immediately.

(2) Two persons walk by the monitoring area. One goes away immediately, and the other one stays a while and goes away.

Recording Resolution	SXGA	VGA	QVGA
Recording time (second)	25	115	211

## APPENDIX 7 MICRO SD CARD COMPATIBLE LIST

Manufacturer	Capacity	Class	Manufacturer	Capacity	Class
ADATA	2GB		Transcend	2GB	
	4GB	Class 6		4GB	Class 2
Apacer	2GB			4GB	Class 4
	4GB	Class 4		4GB	Class 6
SanDisk	2GB			8GB	Class 6
	4GB	Class 4		16GB	Class 10
	8GB	Class 4	Kingston	2GB	
	16GB	Class 4		4GB	Class 4
	32GB	Class 4		8GB	Class 4
Verico	2GB			32GB	Class 4
	4GB	Class 4	TOSHIBA	16GB	Class 4
	16GB	Class 10	TOPRAM	32GB	Class 10

ASSMANN Electronic GmbH Auf dem Schüffel 3 D-58513 Lüdenscheid, Germany

Hinweis: Bei falscher Installation und unsachgemäßem Gebrauch im Wohnbereich kann das Gerät Störungen bei Rundfunkgeräten und anderen elektronischen Geräten verursachen. Ein sachgemäßer Gebrauch liegt vor, wenn das Gerät, soweit durchführbar, mit geschirmten Anschlusskabeln betrieben wird (bei Netzwerkprodukten zusätzlich geschirmter Kabel der Kategorie 5e und höher). Das Gerät wurde getestet und liegt innerhalb der Grenzen für Computerzubehör der Klasse A gemäß den Anforderungen nach EN 55022. Warnung: Dieses Produkt entspricht der Prüfklasse A –es kann im Wohnbereich Funkstörungen verursachen; in diesem Fall kann vom Betreiber verlangt werden, angemessene Maßnahmen durchzuführen und dafür aufzukommen. Konformitätserklärung: Das Gerät erfüllt die EMV-Anforderungen nach EN 55022 Klasse A für ITE und EN 55024. Geräte mit externer oder eingebauter Spannungsversorgung erfüllen weiterhin die Anforderungen nach EN 61000-3-2 und EN 61000-3-3. Damit sind die grundlegenden Schutzanforderungen der EMV-Richtlinie 2004/108/EC erfüllt. Die CE-Konformität wurde nachgewiesen. Die entsprechenden Erklärungen sind beim Hersteller hinterlegt.